



## Product Warranties

**For any questions about warranties or to begin a warranty claim process, contact our tech support team at 262-746-3374 or [techsupport@goffscw.com](mailto:techsupport@goffscw.com)**

Products returned under warranty-related RMA's that are found not to be defective are subject to a **25% restocking fee**, or return to the original purchaser, followed by an invoice for the replacement product sent

### Doors:

#### **G2 5400 Door Warranty**

Goff's G2 5400 door comes with our industry-leading warranty to cover everything bumper-to-bumper including parts & labor for 3 years against failure from normal use. Additionally, we cover the direct-drive motor for 5 years from date of purchase against defect or failure. Warranty will be voided for components that become obsolete.

#### **G2 4200 Door Warranty**

Goff's G2 4200 door comes with our industry-leading warranty to cover everything bumper-to-bumper including parts & labor for 3 years against failure from normal use. Additionally, we cover the direct-drive motor for 5 years from date of purchase against defect or failure. Warranty will be voided for components that become obsolete.

#### **G2 3600 Door Warranty**

2-year limited warranty from failure in normal use due to defects in material and workmanship. This warranty includes the electric motor and all parts and warranty related labor as approved by Goff's tech support team. Goff's reserves the right to repair or replace warranty items at its discretion. Warranty will be voided for components that become obsolete.

#### **G2 2800 Door Warranty**

Goff's G2 2800 door comes with our industry-leading warranty to cover everything bumper-to-bumper including parts & labor for 3 years against failure from normal use. Additionally, we cover the direct-drive motor for 5 years from date of purchase against defect or failure. Warranty will be voided for components that become obsolete.

#### **G2 1800 Door Warranty**

Goff's offers best-in-class warranty for the G2 doors from failure in normal use for a period of 2 years for parts and 1 year for labor. This warranty includes all parts and labor as approved by Goff's tech support team to keep you up and running. Warranty will be voided for components that become obsolete.

## Doors Continued:

### **G2 Chain Hoist Door Warranty**

Goff's offers best-in-class warranty for G2 Chain Hoist doors from failure in normal use for a period of 2 years for parts and 1 year for labor. This warranty includes all parts and labor as approved by Goff's tech support team to keep you up and running. Warranty will be voided for components that become obsolete.

### **G2 Basic Door Warranty**

Goff's offers best-in-class warranty for G2 Basic doors from failure in normal use for a period of 2 years for parts and 1 year for labor. This warranty includes all parts and labor as approved by Goff's tech support team to keep you up and running. Warranty will be voided for components that become obsolete.

### **Clean Guard Door Warranty**

Goff's Clean Guard doors come with our industry-leading warranty to cover everything bumper-to-bumper including parts & labor for 3 years against failure from normal use. Additionally, we cover the direct-drive motor for 5 years from date of purchase against defect or failure. Warranty will be voided for components that become obsolete.

### **Wash Guard Elite Door Warranty**

Goff's Wash Guard Elite Door comes with our industry-leading warranty to cover everything bumper-to-bumper including parts & labor for 3 years against failure from normal use. Additionally, we cover the direct-drive motor for 5 years from date of purchase against defect or failure. Warranty will be voided for components that become obsolete.

### **Wash Guard Plus Door Warranty**

2-year limited warranty from failure in normal use due to defects in material and workmanship. This warranty includes the electric motor and all parts and warranty related labor as approved by Goff's tech support team. Goff's reserves the right to repair or replace warranty items at its discretion. Warranty will be voided for components that become obsolete.

### **Harsh Guard Door Warranty**

Goff's Harsh Guard Door comes with our industry-leading warranty to cover everything bumper-to-bumper including parts & labor for 3 years against failure from normal use. Additionally, we cover the direct-drive motor for 5 years from date of purchase against defect or failure. Warranty will be voided for components that become obsolete.

### **Model 2000 Door Warranty**

2-year limited warranty from failure in normal use due to defects in material and workmanship. This warranty includes the electric motor and all parts and warranty related labor as approved by Goff's tech support team. Goff's reserves the right to repair or replace warranty items at its discretion. Warranty will be voided for components that become obsolete.

## Doors Continued:

### **Machine Guard Door Warranty**

Goff's Machine Guard Door comes with our industry-leading warranty to cover everything bumper-to-bumper including parts & labor for 3 years against failure from normal use. Additionally, we cover the direct-drive motor for 5 years from date of purchase against defect or failure. Warranty will be voided for components that become obsolete.

### **Fall Guard Door Warranty**

Goff's offers best-in-class warranty for Fall Guard doors from failure in normal use for a period of 2 years for parts and 1 year for labor. This warranty includes all parts and labor as approved by Goff's tech support team to keep you up and running. Warranty will be voided for components that become obsolete.

### **G1 Bug Screen Door Warranty**

Goff's offers best-in-class warranty for the G1 vinyl and mesh doors from failure in normal use for a period of 2 years for parts and 1 year for labor. This warranty includes all parts and labor as approved by Goff's tech support team to keep you up and running. Warranty will be voided for components that become obsolete.

### **G1 Spring Assist Bug Door Warranty**

Goff's offers best-in-class warranty for the G1 vinyl and mesh doors from failure in normal use for a period of 1 year for parts and no labor warranty. This warranty includes all parts as approved by Goff's tech support team to keep you up and running. Warranty will be voided for components that become obsolete.

### **Side Seal Bug Door Warranty**

Goff's Enterprises, LLC warrants side seal systems from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime warranty on all track & roller hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

## Curtains:

### **Original Curtain Wall Warranty**

Goff's Enterprises, LLC warrants all curtain wall systems from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime warranty on all track & roller hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

### **Outdoor Curtain Wall Warranty**

Goff's Enterprises, LLC warrants all curtain wall systems from failure in normal use due to defects in material or workmanship for a period off 5 years from date of purchase and a lifetime warranty on all track & roller hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

### **Welding Curtain Wall Warranty**

Goff's Enterprises, LLC warrants all curtain wall systems from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime warranty on all track & roller hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

### **Clean Curtain Wall Warranty**

Goff's Enterprises, LLC warrants all clean curtain systems from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime warranty on all stainless track & roller hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

### **Climate Curtain Wall Warranty**

Goff's Enterprises, LLC warrants all curtain wall systems from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime warranty on all track & roller hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

### **Roll-Up Curtain Wall Warranty**

Goff's Enterprises, LLC warrants all curtain wall systems from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime warranty on all track & roller hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

### **Sound Curtain Wall Warranty**

Goff's Enterprises, LLC warrants all curtain wall systems from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime warranty on all track & roller hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

## Curtains Continued:

### **Strip Door Warranty**

Goff's Enterprises, LLC warrants all Strip Door systems from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime warranty on all mounting hardware. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

## Safety Products:

### **Personal Safety Partitions Warranty**

Goff's Enterprises, LLC warrants all safety partitions from failure in normal use due to defects in material or workmanship as well as hardware for a period of 1 year from date of purchase. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

### **Portable Welding Screen Warranty**

Goff's Enterprises, LLC warrants all screen material from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime on the frame. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

### **Portable Sound Screen Warranty**

Goff's Enterprises, LLC warrants all screen material from failure in normal use due to defects in material or workmanship for a period of 5 years from date of purchase and a lifetime on the frame. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.

## Dock Seals & Dock Shelters:

### Dock Seals & Dock Shelters Warranty

Goff's Enterprises, LLC warrants all dock seals & shelters from failure in normal use due to defects in material or workmanship for a period of 1 year from date of purchase. Goff's Enterprises may elect to repair or replace defective or damaged goods. Warranty will be voided for components that become obsolete.



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